

Proceedings of ICIME Conferences

The 2nd International Conference on Information Management and Evaluation
held at Ted Rogers School of Management, Ryerson University, Toronto, Canada
on 27-28 April 2011

The proceedings of ICIME 2011 are now available to purchase in two formats, CD-ROM or Book.

CD Version	Print Version	Read the abstracts
£50 plus post and packaging	£60 plus post and packaging	

The Contents of the Proceedings are shown below.

To order this or previous, Proceedings, please [click here](#).

Paper Title	Author(s)	Page No.
Preface		v
Biographies of Conference Chairs, Programme Chair, Keynote Speaker and Mini-track Chairs		vi
Biographies of contributing authors		vi
Performance Management of the NHS' Mental Health Care Service Delivery in England: The Role of the Service' Actors' (Clients) Collaboration Through Dialogism	Kwesi Korsia Aggrey	1
The Acceptance and Use of Educational Technology in Kingdom of Bahrain	Jafiah Al-Ammary	9
Comparison of Feature Selection Techniques Using Fully-Controlled Simulation-Based Datasets	Suzan Arslanturk, Mohammad Siadat, Theophilus Ogunyemi, Ishwar Sethi and Ananias Diokno	18
A Delphi-Multi-Criteria Decision Making Approach in the Selection of an Enterprise-Wide Integration Strategy	Tridip Bardhan, James Ngeru, and Richard Pitts	24

The Contents of the Proceedings are shown below.

To order this or previous, Proceedings, please [click here](#).

Paper Title	Author(s)	Page No.
Preface		v
Biographies of Conference Chairs, Programme Chair, Keynote Speaker and Mini-track Chairs		vi
Biographies of contributing authors		vi
Performance Management of the NHS' Mental Health Care Service Delivery in England: The Role of the Service' Actors' (Clients) Collaboration Through Dialogism	Kwesi Korsia Aggrey	1
The Acceptance and Use of Educational Technology in Kingdom of Bahrain	Jafiah Al-Ammary	9
Comparison of Feature Selection Techniques Using Fully-Controlled Simulation-Based Datasets	Suzan Arslanturk, Mohammad Siadat, Theophilus Ogunyemi, Ishwar Sethi and Ananias Diokno	18
A Delphi-Multi-Criteria Decision Making Approach in the Selection of an Enterprise-Wide Integration Strategy	Tridip Bardhan, James Ngeru, and Richard Pitts	24
Selection, Implementation and Post Production of an ERP System	Imran Batada and Asmita Rahman	38
Evolution of eProcurement Model in the Italian Public Sector: From Government Centralisation to Regional Delocalisation	Clara Benevolo and Renata Paola Dameri	45
ICTs as Weapons of Mass Interaction - Motivations and Implications of Mediated Control	Kofi Agyenim Boateng	54
Investigating the Factors Inhibiting SMEs from Recognizing and Measuring Losses From Cyber Crime in South Africa	Gino Bougaardt and Michael Kyobe	62
Sharing Knowledge – The CoP way	Sheryl Buckley and Apostolos Giannakopoulos	72
An Empirical Framework of key Success Factors for Software Process Improvement	Nuntarat Bunditwongrat, Mathupayas Thongmak and Atcharawan Ngarmyarn	82
Assessing Information Management Competencies in Organisations	Andy Bytheway	91
A Semiotic Approach to Analyse the Influencing Factors in Knowledge Transfer	Supaporn Chai-Arayalert and Keiichi Nakata	103
Exploring the Emotional Exhaustion of Healthcare Providers Using an In-Hospital Employee Communication Network	Cheng-Yi Chiang, Ya-Ying Kuo, Ying-Hui Hou and I-Chiu Chang	112
The Implementation of RSS-Based Clinical Reminders	Wen-Chou Ch, Chia-Hsien Wen, Sok-Kwong Poon and Shih-Che Huang ³	120
Factors Determining the Adoption of ICTs in Healthcare Service Delivery: A Developing Country Context	Taurai Chikotie, Jonathan Oni and Vesper Owei	127